

MISSION ARMENIA NON-GOVERNMENTAL ORGANIZATION

In 1988 a group of volunteers united to help the victims/refugees of the disastrous earthquake and war. Within 20 years the spontaneous humanitarian activities have grown into a powerful non-governmental structure, which due to its experience and knowledge has gained a special place in the social support sphere of Armenia.

In the hardest times for Armenia, in the late 80s of the previous century, Mission Armenia created, introduced and developed a comprehensive system for community-based social-healthcare service provision, which up to now has no alternative in either state or public sectors, and which enabled the elderly, the disabled, refugees and other vulnerable groups to access a variety of social and healthcare services in their homes and communities according to their personal needs and abilities.

Today Mission Armenia provides a comprehensive set of community-based services to over 12,000 beneficiaries in 22 cities/towns of 8 marzes of RA through around 50 infrastructures founded by the organization.

The services are provided through the community-based social-healthcare model developed by Mission Armenia, which has traditional social work at its base. In 2007 the model was licensed by the international ISO 9001-2000 Quality and Administrative Management System, as well as in 2008 RA Ministry of Labor and Social granted license to Mission Armenia for social service provision.

Starting from 2007 a portion of funding necessary for the realization of Mission Armenia activities has been provided by Armenian government's Medium-Term Expenditures program as well as by local self-governing bodies by cost-sharing agreements.

Having adopted a systematized approach of assisting the vulnerable groups the organization not only provides services to beneficiaries but also strives to contribute to the improvement of social policies and the development of social partnership.

Mission Armenia's community-based model has found wide recognition not only in Armenia but also in the whole Caucasus region, having been introduced in Georgia, Azerbaijan and Dagestan.

Mission Armenia is also:

- Founder of International Union of Black Sea NGOs comprised of 50 NGOs from 12 states of the Black Sea region, the secretariat of which is permanently based in Armenia and is headed by the Mission Armenia NGO.
- Founder/member of different local, regional and international networks dedicated to poverty reduction and social reforms for the elderly, disabled and the refugees

Mission Armenia realizes its activities collaborating with the Government of Armenia, local self-governing bodies, USAID, UNHCR, a number of other international organizations as well as the Mission Armenia branches in Australia and the United States.



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